

# SAFEGUARDING at



Shrewsbury Academy  
Part of the Marches Academy Trust



## SUPPORT

- Meet our team
- Available support
- How to access support



## CULTURE

- Everybody's responsibility
- Induction and training
- Community approach



## LEARNING

- In the curriculum
- In the school day
- In enrichment



## REFERRALS

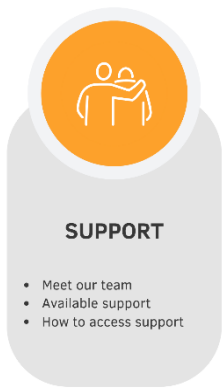
- Referral processes
- Managing safeguarding
- Responding to concerns



## COMMUNITY

- Contextual concerns
- Current priorities
- Community plans

SIGNPOSTING 



## Meet our team

**Students can access support from any staff member at Shrewsbury Academy. Staff will refer on to our dedicated and designated safeguarding team,**

Julie Johnson - Head Teacher DDSL

Lucy Howells - Safeguarding Manager DSL

Ryan Jervis - Chair of Governors and Safeguarding Governor

Rachel Pitt Designated - Teacher P/CLA, DDSL

Michelle Marston - Assistant Head, Mental Health Lead and Online Safety Lead, DDSL

Rachel Powell - Pastoral DDSL

Tony Bishop - Assistant Head, DDSL

Angela Grant - Assistant Head, DDSL

## Available Support

Support is available to students and families in respect of any barriers to education through external and internal services, we have a dedicated safeguarding and pastoral team in school, based in our pastoral hub called Raise. The team are happy to support with any question or queries.

Students can access support in school via any member of staff in person, email or by posting any worries or concerns in our designated worry box or bullying box, which are monitored daily.

Shrewsbury Academy are proud to be able to work with some external agencies throughout the year, not just and believe that access to support should be available throughout school holidays.

We can offer various programmes of support through school counsellors, pet therapy, equine therapy, mental health support, to name a few. We also have excellent relationships with external support agencies and can refer as required to ensure that our students have access to appropriate support when required.

Shrewsbury Academy are the first school in Shropshire to successfully achieve a Bronze Award in recognition of Young Carers and the support we offer at School.

We run a free breakfast club each morning, open to all students free of charge.

## How to Access Support

Support can be accessed by students and families through email, telephone or in person. Our knowledgeable pastoral and safeguarding teams are happy to discuss and offer advice at any time.

External support is also available through the signposting section of this appendix or by contacting Shrewsbury Academy.

If you have immediate concerns about the safety and or wellbeing of a child or young person you can access support via **999, 101** or Compass **0345 678 9021**.



## Everybody's Responsibility

At Shrewsbury Academy, Safeguarding is "Everybody's" responsibility. Working alongside The Marches Trust values and Achievement through Caring approach, enables us to ensure safeguarding is at the heart of all we do.

## Induction and Training

### Staff

All staff are required to complete mandatory training in respect of Safeguarding and Child Protection. All staff are aware of appropriate policies and legislation which they commit to work alongside. This training is monitored and regularly updated. Designated Safeguarding staff receive additional, specialist training and CPD opportunities to develop and maintain knowledge required.

All employees are responsible for safeguarding children and young people and promoting their welfare. This means that all Trust employees are required to take action to protect our children and young people from maltreatment, prevent impairment of children and young people's health or development and ensure that they grow up in circumstances consistent with the provision of safe and effective care. This will enable all children and young people at Shrewsbury Academy to have the best outcomes and the ability to reach their true potential.

Employees are expected to demonstrate consistently high standards of personal and professional conduct.

Our safer school's accreditation, which is reviewed annually with Shropshire Council shows the dedication and commitment Shrewsbury Academy implement to ensure our school is a secure environment for all.

### Students

Shrewsbury Academy delivers safeguarding to children and young people through a robust PHSE programme. Drop down days create opportunities to deliver important and current messages.

Information is regularly shared with students through tutors and assemblies.

External agencies empower and enhance any targeted support identified and collaboratively to support the culture of safeguarding.

Students are encouraged to talk openly with no judgement in respect of concerns for themselves or others.

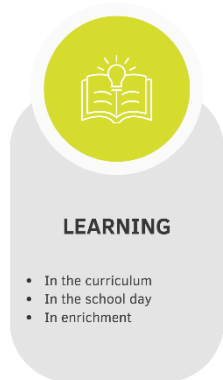
### Families

Regular communication, awareness and resources are provided through emails and bulletins.

Families are encouraged to talk openly with no judgement in respect of concerns for themselves or others.

## Community Approach

Shrewsbury Academy have positive working relationships with local Police teams, our safer school accreditation and recent commitment by joining the Neighbourhood Community Charter and belief that working collaboratively with children, families, and the local community, business, and agencies, we can ensure that our demographic is a safe environment for all.



Shrewsbury Academy is a vibrant learning community, with caring and forward-looking staff, energetic and thoughtful students, a proactive governing body and an ever-developing cross section of community partners. Students aged 11- 16, are placed firmly at the centre of all we do; we pride ourselves on offering a wealth of opportunities allowing all in the learning community to experience success in many ways and at a variety of levels. Our challenge therefore is to constantly seek out new ways to innovate from within the classroom and outside it, as we believe firmly in the need to keep moving forward, so that our young people have the best possible experiences and life opportunities.

We believe in our CARE values, and we all work hard every day to achieve them:

- Co-operation
- Aspiration
- Resilience
- Excellence

These values tie in and work collaboratively with the Marches Academy Trust values.

PSHE and RSE have a learning journey which maps delivery Yr7-11. Topics include Mental Health, Online Safety, Respect, Diversity, Healthy Lifestyles, British Values, Consent and Sexual/Relationship Advice. Some of these topics are delivered via drop down days. The school has a EDIB group led by a designated adult who is our EDIB Ambassador and a successful LGBTQ+ community, called Skittle Squad which is student lead.

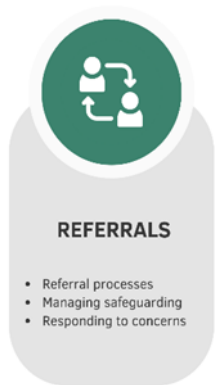
Behaviour routines are taught through the consistency in the classroom protocol. This includes lesson grading and expectations of behaviour. Each classroom has the 'Achievement Through Caring' behaviour poster (caring for yourself, caring for others and caring for the community).

Weekly assemblies respond to live issues in the year group, school, community or nationally.

The role of the form tutor is crucial as the advocate for the child and link to home. Tutor time reinforces personal development issues. Raise, our pastoral hub, is at the centre of the school to support students who want to report issues and offer a space for any who may have barriers to learning. The safeguarding Manager is also located in Raise.

Our enrichment opportunities promote healthy lifestyles, self-esteem, and independence. For some the opportunities available through visits, trips and activities can be a once in a lifetime opportunity and experience.

We provide regular opportunities for staff, student, and parent feedback.



## Referrals

We use a system called CPOMs (Child Protection Online Management System) to manage and monitor safeguarding referrals and concerns.

### Students

Support is available for any child and young person during school hours from all members of staff. Safeguarding students is everybody's responsibility.

If a child or young person has any concerns or worries about themselves or about any other member of the school community, they can raise these with any adult in school.

Staff will listen carefully to children and young people when they are making disclosures or passing on information and will refer this to a member of the safeguarding team.

Staff will also raise any concerns they have about children and young people via the same systems. All our staff are trained in safeguarding and encouraged to refer anything that may be a concern. Our safeguarding team will triage concerns and provide support and advice on referrals.

If families have any concerns they can contact any member of our safeguarding team or pastoral team.

When referrals are made a member of our safeguarding team will review it and decide on the most appropriate course of action. This might involve speaking to parents or referring to external agencies such as Compass, Police. We will always keep our children and young people's best interests at the centre of all our safeguarding procedures.

We will communicate outcomes of referrals where this is appropriate within information sharing rules.



## Community

We pride ourselves on building strong professional relationships with all our stakeholders, this includes families, outside agencies such as social care, Strengthening Families, and the police alongside other agencies. We understand that our children and young people can only thrive when school and the community work together.

Both nationally, and in our local area we are aware that cases of criminal exploitation, anti-social behaviour alongside children at risk of contextualised safeguarding, are on the rise, for us in Shrewsbury we have seen a small number of the community involved in such activity. Safeguarding is the priority for us at Shrewsbury Academy and we recognise that education is key in preventing our students from being involved in criminal behaviours and raising awareness of risks is paramount.

Shrewsbury Academy aspires to be an integral part of our community and has embedded strong relationships with local agencies, businesses and continue the journey to ensure our school is at the heart of our local community.

We run our own food bank scheme called S4T – "something for tea". This free and confidential support is open to all, with no criteria to access this service.

S4T provides a bag of food items to support when required. We are thankful for all donations from agencies, services, community, families and staff.

Please do not hesitate to contact [lucy.howells@shr.mmat.co.uk](mailto:lucy.howells@shr.mmat.co.uk) or [rachel.powell@shr.mmat.co.uk](mailto:rachel.powell@shr.mmat.co.uk) to access.

We are also able to refer our school community to local food bank services if required.



We have signed up to be part of the Neighbourhood Watch Community Safety Charter and as such is making a commitment to take positive concrete steps to contribute to making our area safer for everyone. Neighbourhood watch has created the community safety charter to better understand how different organisations and individuals working together for a common aim, can help reduce incidents of harassment, anti-social behaviour and intimidation in public spaces and ensure those who are affected are given reassurance and support they need.



## Support Services

### Compass

Compass is the front door for children's social care for receiving new enquiries regarding concerns for the welfare or protection of children and young people in Shropshire. Compass promotes the offer of early help to children and families in the first instance, where it's safe to do so.

Website: <https://www.shropshire.gov.uk/early-help/practitioners/compass-childrens-social-care/>  
Tel: 0345 678 9021

### Shropshire Early Help

Early help offer early intervention to support a child, young person or their family as soon as a problem emerges. This can be required at any stage in a child's life, from pre-birth to adulthood, and applies to any problem or need that the family can't deal with alone.

Website: [www.shropshire.gov.uk/early-help](http://www.shropshire.gov.uk/early-help)  
To make a referral: 0345 678 9021 or 0345 678 9040 if out of office hours

### **Shropshire Family Information Service**

Information on all aspects of family life for parents and carers of children aged 0-19 in Shropshire. Resource packs are available, and there is an online directory of over 2000 local services, including childminding and out-of-school activities.

Website: [www.shropshire.gov.uk/early-help/practitioners/the-early-help-offer-provision-of-earlyhelp-services/family-information-service](http://www.shropshire.gov.uk/early-help/practitioners/the-early-help-offer-provision-of-earlyhelp-services/family-information-service)

### **Children's Society**

National charity working to transform the hopes and happiness of young people facing abuse, exploitation and neglect. This includes specialist support that empowers young people to make positive changes and rediscover their hope, including the Climb service. As well local services, their website also offers valuable information for young people and professionals.

Website: [www.childrenssociety.org.uk](http://www.childrenssociety.org.uk)

### **NSPCC**

The UK's leading children's charity, consisting of a range of services and training. A helpline is available for young people, or adults who are concerned about a young person. Additionally, performing a search for exploitation on their website brings up a number of articles relating to which are useful for providing an overview of different types of exploitation.

Website: [www.nspcc.org.uk](http://www.nspcc.org.uk)

Helpline: 0808 800 5000 (for an adult concerned about a child) or 0800 1111 (for young people)

or email [help@nspcc.org.uk](mailto:help@nspcc.org.uk)

Opening Hours: Mon - Fri 8:00am to 10:00pm or Sat - Sun 9:00am to 6:00pm

### **Childline**

Offers a free and confidential helpline for young people up to 19 years old, one-to-one chats with a counsellor are also available, or you can email them for advice by setting up an account. Their website also has some useful online resources including games and videos.

Website: [www.childline.org.uk](http://www.childline.org.uk)

Helpline: 0800 111

### **Shrewsbury Food Bank**

Shrewsbury Food Bank organises and distributes parcels of donated food, toiletries, cleaning products and household items to individuals and families

Please contact a member of the Pastoral Team who are more than happy to refer you.

## **Child Exploitation**

### **Branch Project**

The Branch Project works with children and young people who have experienced Child Sexual Exploitation (CSE) or are worried about it.

Website: [www.wmrsasc.org.uk/the-branch-project](http://www.wmrsasc.org.uk/the-branch-project)

### **Purple Leaf**

Purple Leaf work with young people who have exhibited or are at risk of exhibiting harmful sexual behaviour. They also provide education and training courses for professionals.

Website: [www.purpleleaf.org.uk](http://www.purpleleaf.org.uk)

Enquiries: 01905 677444 or email [enquiries@purpleleaf.org.uk](mailto:enquiries@purpleleaf.org.uk)

## Support for families

### Early Help / Targeted Early Help

Offer early intervention to support a young person or their family as soon as a problem emerges.

Website: [www.shropshire.gov.uk/early-help](http://www.shropshire.gov.uk/early-help)

To make a referral: 0345 678 9021 or 0345 678 9040 if out of office hours

### PACE (Parents Against Child Exploitation)

PACE provides one-to-one telephone advice & support to parents & facilitates meetings between parents, as well as offering advice & support when pursuing disruption & prosecution of perpetrators.

Website: [www.paceuk.info](http://www.paceuk.info)

Enquiries: 0113 240 3040

### SPACE

Offer help and guidance to parents of exploited children.

Website: [www.bespaceaware.co.uk](http://www.bespaceaware.co.uk)

Enquiries: Email [email@bespaceaware.co.uk](mailto:email@bespaceaware.co.uk)

### PEGS (Parent Educational Growth Support)

PEGS support parents who experience child-to-parent abuse - including physical, emotional, psychological, verbal, sexual or financial abuse.

Website: [www.pegssupport.co.uk](http://www.pegssupport.co.uk)

Enquiries: Email [hello@pegssupport.com](mailto:hello@pegssupport.com)

## Substance Misuse

### We Are With You

Support service for any young people who are using drugs or alcohol. An allocated worker will work with the young person towards their goals with the aim of reducing their substance misuse. A referral to the service can be completed by professionals by completing a Smarter screening. tool.

Website: [www.wearewithyou.org.uk/services/shropshire](http://www.wearewithyou.org.uk/services/shropshire)

Enquiries: 01743 294700 or email [srpinfo@wearewithyou.org.uk](mailto:srpinfo@wearewithyou.org.uk)

### Frank

Provides honest information about drugs, including an online search facility as well as a 24 hour helpline.

Website: [www.talktofrank.com](http://www.talktofrank.com)

Helpline: 03001 23 6600, text 82111 or email [frank@talktofrank.com](mailto:frank@talktofrank.com)

Opening hours: 24 hours

### Families Anonymous

For family members and friends affected by another's abuse of mind-altering substances, or related behavioural problems. FA has groups spread throughout the country, which meet regularly.

Website: [www.famanon.org.uk](http://www.famanon.org.uk)



Helpline: 0207 4984 680

### **Shropshire Recovery Partnership**

Free treatment service for any adults across Shropshire who have a problem with drugs or alcohol. Services included individual support with a keyworker, group sessions, and access to detox and rehabilitation services.

Website: <https://shropshire.gov.uk/shropshire-choices/i-need-help/care-and-support-for-different-conditions/drugs-and-alcohol-shropshire-recovery-partnership-srp>  
Enquiries: 01743 294700 or email [shropshireinfo@addaction.org](mailto:shropshireinfo@addaction.org)

## **Health and Wellbeing**

### **Bee U**

Bee U is the NHS emotional health & wellbeing service for young people up to the age of 25, who live in Shropshire or Telford & Wrekin. Referrals can be made by social care, education & health professionals. Parental consent is required prior to making a referral.

Website: <https://camhs.mpft.nhs.uk/beeU>  
Enquiries: 0808 196 4501 or email [025spa@mpft.nhs.uk](mailto:025spa@mpft.nhs.uk)

### **Beam**

Emotional health & wellbeing drop-in service for young people up to the age of 25, who are registered with a GP in Shropshire or Telford & Wrekin. Young people can self-refer for the service by registering online.

Website: [www.childrenssociety.org.uk/information/young-people/well-being/services/beamshropshire-telford-wrekin](http://www.childrenssociety.org.uk/information/young-people/well-being/services/beamshropshire-telford-wrekin)  
Enquiries: Email [askbeam@childrenssociety.org.uk](mailto:askbeam@childrenssociety.org.uk)

### **Kooth**

Online mental wellbeing community, which offers free & anonymous support for young people.

Website: [www.kooth.com](http://www.kooth.com)

### **Young Minds**

Provides support & guidance to young people around their mental health, a parents' support phoneline is also available.

Website: [www.youngminds.org.uk](http://www.youngminds.org.uk)  
Helpline for parents: 0808 802 5544  
Opening hours: Mon - Fri 9:30am to 4:00pm

### **School Nurse Support**

School Nurses offer services to school aged children between the ages of 5 to 19 years old and children 5-25 with Special Educational Needs and Disabilities (SEND) who attend local state schools and some special schools. The School Nursing Service works closely with The Health Visiting Service who work with children and their families aged 0-5 years.

Website: <https://www.shropscommunityhealth.nhs.uk/school-nurses-shropshire>

### **HEALTHFORTEENS**

ChatHealth is a confidential text messaging service that enables children and young people (aged 11-19) to contact their local public health nursing (school nursing) team for confidential advice and support. You can get in touch for advice about any aspect of your physical or emotional health.

Website: <https://chathealth.nhs.uk/>

## **TXT UR School Nurse**

Support in respect of Physical Health, Emotional Health  
For confidential advice and support  
07507330346

## **Headspace**

App containing useful tools to improve emotional & mental wellbeing, including meditations & exercises. This is a paid app but a free trial is available, & the website also contains some articles which are free to read.

Website: [www.headspace.com](http://www.headspace.com)

## **Youth Service**

### **Shropshire Youth Association**

SYA are a registered charity which helps youth clubs in Shropshire to get set up and keep going. They also run youth clubs and deliver youth projects.

Website: [www.sya.org.uk](http://www.sya.org.uk)

Enquiries: 01743 730005 or email [info@sya.org.uk](mailto:info@sya.org.uk)

## **Online Safety**

### **CEOP (Child Exploitation and Online Protection)**

CEOP's aim is to keep children safe from sexual abuse & grooming online, by giving advice. An online form can also be used to report directly to CEOP if something has happened online which has made a young person feel unsafe, scared or worried. The form can also be used by friends, family members or professionals who are worried about someone.

Website: [www.ceop.police.uk](http://www.ceop.police.uk)

### **Internet Matters**

Online safety hub, built with input from young people.

[www.internetmatters.org/connecting-safely-online](http://www.internetmatters.org/connecting-safely-online)

### **Report Harmful Content**

Reporting any harmful content you may come across online.

<https://reportharmfulcontent.com>

## **Domestic Abuse**

### **Shropshire Domestic Abuse Service (SDAS)**

Local service for victims of domestic abuse in Shropshire. Professionals are able to make a referral, & there is also a helpline for victims or anyone worried about someone. Their website contains videos & a useful checklist tool for young people.

Website: [www.shropsdas.org.uk](http://www.shropsdas.org.uk)

Helpline: 0300 303 1191

### **National Domestic Violence Helpline**

Free 24 hour helpline for anyone suffering from domestic abuse. Their website also contains useful advice for victims, or for anyone who is worried about someone.

Website: [www.nationaldomesticviolencehelpline.org.uk](http://www.nationaldomesticviolencehelpline.org.uk)

Helpline: 0808 2000 247 or email [helpline@womensaid.org.uk](mailto:helpline@womensaid.org.uk)

Opening hours: 24 hours

### **Women's Aid**

Provide practical advice & support to women & children who are experiencing domestic abuse.

Website: [www.womensaid.org.uk](http://www.womensaid.org.uk)

Enquiries: [info@womensaid.org.uk](mailto:info@womensaid.org.uk)

### **Men's Advice Line**

Support for male victims of domestic abuse.

Website: [www.mensadviceline.org.uk](http://www.mensadviceline.org.uk)

Helpline: 0808 801 0327 or email [info@mensadviceline.org.uk](mailto:info@mensadviceline.org.uk)

Opening hours: Mon - Fri 9:00am to 8:00pm